




## TellMeMore Online Services Matrix (I) - Options Descriptions


Option Descriptions	e-learning + (Guided Self Study)	e-tutoring (Reactive Tutoring)	e-coaching (Proactive Tutoring)	Real Time Tutoring
	ACCS' e-learning offers students self directed virtual classes. The classes can be accessed at any time. In the sessions, the learners have the opportunity to practice skills acquired during their language learning program. The learner has 24/7 customer service support.	When using ACCS' e-tutoring solution, the learner is assigned a tutor in charge of guiding one through TeLL me More® for the duration of the license. Using this approach, the learner has the benefit of a trained professional to ensure success in the target language. In addition, the learner has 24/7 customer service support.	When using ACCS' e-coaching solution, the learner is assigned a tutor in charge of guiding one through TeLL me More® for the duration of the license. Using this approach, the learner has the benefit of a trained professional to ensure success in the target language. In addition, the learner has 24/7 customer service support.	ACCS' Real Time Teaching solution provides the learner with an assigned tutor in charge of guiding them through TeLL me More® for the duration of the license. Using this approach, the learner has the benefit of a trained professional to ensure success in the target language. This option included an initial interview with the tutor to determine the student's priorities along with weekly phone sessions during which student and tutor can communicate and manage the learning process. In addition, the learner has 24/7 customer service support.
24/7 Anywhere Access*	Included	Included	Included	Included
Everyday Language	Included	Included	Included	Included
Business Language	Included	Included	Included	Included
Up to 9 levels per language	Included	Included	Included	Included
<b>Cultural Workshops:</b> A cultural discovery workshop which allows students to discover the culture of the country whose language they are learning.	Included	Included 	Included	Included
<b>Detailed student reports</b>	Included	Included	Included	Included

\* 128k or above Internet Connection required.


Topics 1 2 3




1. Introducing Oneself



2. Descriptions



3. Numbers & Letters



4. Dates & Times




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## TellMeMore Online Services Matrix (II) - Testing/Evaluation and Teacher Support

Testing/Evaluation	e-Learning Self Study	e-tutoring Reactive	e-coaching Proactive	Real time teaching
30 to 45 minute <b>Placement Test</b> to help the student determine their level.	Included	Included	Included	Included
<b>2 Progress Tests to measure learning progress.</b>	Included	Included	Included	Included
1:30 hour <b>Achievement Test</b> (Certification test to evaluate the learner's level in accordance with popular standardized (TOEIC, TOEFL, etc.))	Included	Included	Included	Included
				
Teacher Support Program	e-Learning Self Study	e-tutoring Reactive	e-coaching Proactive	Real time teaching
	Included	Included	Included	Included
Automatic student reminders	Included	Included	Included	Included
Access to a tutor for unlimited detailed pedagogical questions/responses via e-mail (asynchronous)	Not Included	Included	Included	Included
Initial Goal Setting Session with Tutor	Not Included	Not Included	Included	Included
Proactive tutor support	Not Included	Not Included	Included	Included
Access to a tutor for pre-scheduled weekly phone sessions (synchronous).	Not Included	Not Included	Not Included	Included


Topics — 1 2 3




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**TellMeMore Online Services Matrix (III) - Languages and Content**

Languages Offered	e-Learning Self Study	e-tutoring Reactive	e-coaching Proactive	Real time teaching
Dutch	Available	Available	Available	Available
English	Available	Available	Available	Available
French	Available	Available	Available	Available
German	Available	Available	Available	Available
Italian	Available	Available	Available	Available
Spanish	Available	Available	Available	Available


Content per Language	All Options - Professional Language	All Options - Everyday Language
Dutch	N/A	186 Hours
English (British)	255 Hours	414 Hours
English (USA)	355 Hours	295 Hours
French	225 Hours	395 Hours
German	225 Hours	367 Hours
Italian	105 Hours	239 Hours
Spanish (Latin America)	N/A	86 Hours
Spanish (Spain)	229 Hours	387 Hours




Topics — 1 — 2 — 3




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